



New Release Special Offer

Claris has just announced the release of the FileMaker 2024 Platform

Customers who purchased and registered Claris FileMaker Pro 2023 between May 4, 2024 and June 19, 2024 are eligible to receive Claris FileMaker Pro 2024 upgrade version as an electronic software download at no charge!

How to redeem

01

Find your local Customer Support Office:
support.claris.com/s/article/Contacting-Customer-Support

02

Call or email your local Customer Support office and be prepared to give the following: Name, Mailing Address, email address and FileMaker 2023 License Key.

03

After Customer Support has received this information, we will send you an email instructing you to email or send us your receipt of purchase. Please add the email address customer_support@claris.com to your address book to ensure the success of delivery.



Claris FileMaker 2024 New Release Special Offer

Terms and conditions

- This offer is valid in Argentina, Austria, Australia, Belgium, Brazil, Canada, Chile, China, Colombia, Costa Rica, Czech Republic, Denmark, Ecuador, El Salvador, Finland, France, Germany, Greece, Guatemala, Honduras, Hong Kong, Iceland, India, Ireland, Israel, Italy, Japan, Luxembourg, Malaysia, México, Netherlands, New Zealand, Nicaragua, Norway, Panamá, Paraguay, Perú, Philippines, Poland, Portugal, Rep. Dominica, Singapore, Spain, South Africa, South Korea, Sweden, Switzerland, Thailand, Turkey, Venezuela, United Kingdom and United States and only valid in accordance with the terms set forth in this document.
- This offer is valid only for stand-alone box purchases made between May 4, 2024 and June 19, 2024 of FileMaker 2023 Single License.
- Customers who purchased Claris FileMaker 2023 via electronic software download from the Claris web store will receive the Special Offer automatically, and are NOT eligible for this New Release Special Offer.
- Eligible Customers must submit all of the following:
 - Your original receipt or bill of sale
 - Your valid and unique Claris FileMaker 2023 license key. These items may be submitted by email.
- Claris FileMaker 2024 New Release Special Offer software is available by download only and requires Internet access (fees may apply).
- You may only use the Claris FileMaker 2024 software to replace a validly licensed version of the Claris FileMaker 2023 software. The Claris FileMaker 2024 upgrade does not constitute the granting of a second license to the software. You may not continue to use the Claris FileMaker 2023 software as a separate license, nor may you transfer or sell the Claris FileMaker 2023 software to someone else.
- Your use of the Claris FileMaker 2024 software is governed by the license terms and conditions that accompany the software.
- Last date for New Release Special Offer submission must be postmarked or emailed no later than June 19, 2024.
- Submissions postmarked or emailed after June 19, 2024 will not be processed.
- Handwritten or altered documents will not be accepted.
- No returns will be allowed.
- Offer not available with site licenses, volume licenses, solution bundle agreements, Not For Resale (NFR), or products purchased through Internet auctions or any other unauthorized channels. The name submitted for the New Release Special Offer request must match the information provided on the receipt.
- This offer is not valid in connection with any other offers, rebates, discounts or promotions.
- This offer is good for ONE New Release Special Offer per one unique qualifying Claris FileMaker 2023 product.
- This offer is only applicable to purchases by end users and not by resellers or distributors.
- This offer is void where prohibited or restricted by law and is subject to change without notice.
- Claris reserves the right to extend the availability date and the shipment date for any orders under this program at Claris' sole discretion upon notice to you.
- Please mail or email your submission to the address provided by the Customer Support agent when making the New Release Special Offer request.
- Please make copies of all documents before mailing.
- Materials submitted will not be returned and become the property of Claris.
- Claris is not responsible for any loss, destruction, theft or any delay in the submission or receipt of your submission.
- By submitting your offer request, you authorize Claris (or its agents) to contact you to obtain any additional information necessary to process your request.
- Claris does not assume responsibility for technical, network, electronic, computer, hardware or software failures, lost, late, damaged, stolen, incomplete, or misaddressed emails

Contact us

 **North America:** 800-725-2747 **United Kingdom:** +44 208 268 6030 **Australia:** +61 28 987 8300

 **Sales:** claris_sales@claris.com **Customer support:** customer_support@claris.com

 **All Worldwide Sales & Support offices:**
<https://www.claris.com/company/contact/>

